



## RENTAL POLICIES

The Pine Tree Associates, Inc. is an exclusive gated property where every guest reservation is both important and special to us.

We do require a one (1) night deposit on all reservations and a credit card to hold the reservation if not paid for in full. If your travel plans should change and you must cancel your reservation, please call us at least two (2) weeks prior to your arrival date to cancel your reservation.

In the unlikely event that you must cancel with less than two (2) week notice, shorten your stay, or check out early, please understand that we will not refund your deposit. However, your unused deposit may be applied to a future reservation.

Room rates are quoted per night and do not include applicable taxes and/or discounts. Ground fee costs are included in the price of the rentals. Room rates are for two (2) people occupancy.

There is an additional charge of \$10.00 per person per night for additional guests.

*Rates are subject to change without notice.*

**Rates/policies** are subject to change and vary during high impact periods and special requests. A thirty (30) day cancellation notice is required on reservations that are 30 days or longer and for some holidays and special events. Our weekends are Friday thru Saturday, unless it's a Holiday, then the rates may extend to Sunday if the holiday falls on a Monday.

**Check-In:** 2:00 PM - 7:00 PM You should arrive during office hours and sign in at the office upon arrival. You may not be let into gate after hours. If arriving outside of Check-In times, please call ahead to make arrangements.



**Check-Out:** 11:00 AM. You may continue to use the resort facilities for the rest of the day. Failure to vacate the room or campsite by 11:00 AM may result in a Late Check-Out fee of \$25.00.

Late Check-Out is often available until 7 pm for an additional \$25.00. Check with Front Desk the morning of departure for availability.

We are not responsible for any items left in cabins, trailers and/or all rental units.

You will be responsible for any lost or stolen items from our rental units.

Absolutely No Smoking of any type is allowed inside our rental units. If smoking occurs in our cabins or trailers, a \$250.00 charge will be required by PTA for cleaning. However, designated outdoor smoking areas are available.

## **PETS**

Pets in rental units designated as pet-friendly.

A 25.00 dog fee is required to stay in our cabin with a pet. Please bring your veterinary paperwork with you so we can keep a copy in our office.

Pets - These rules must be strictly followed with no exceptions. Pets are not to be left unattended outside your RV, Cabin or Tent. Any dog exhibiting aggressive behavior absolutely will not be tolerated.

No pets are to be in the buildings or on common areas.

Pets must be on a leash, connected to the owner's hand at all times when outside the RV or campsite.2



Clean up after your pets everywhere. Bags are provided in the dog run.

## **CHILDREN**

All children are welcome. We are a family-oriented club.

## **GIFT CERTIFICATE POLICIES**

Gift certificates must be presented at Check-In along with a valid driver's license. Gift certificates are non-transferable. Any remaining amount on gift certificates can be used at a later date up to the expiration date. Gift certificates cannot be redeemed for cash.